



Residential  
Treatment  
Facilities

# We Are HIRING

## Resident Mentor

Resident Mentor staff play a vital role in supporting youth through daily structure, emotional guidance, and safe, therapeutic interactions—helping them grow, heal, and thrive.

### Qualifications

- High school diploma or GED (Associate's or higher preferred)
- Experience working with children or adolescents in a behavioral health or residential setting
- Strong communication and de-escalation skills
- Ability to remain calm under pressure and model positive behavior
- Must pass background check and training in trauma-informed care



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## Resident Mentor

### Reports to: Resident Mentor to House Manager

#### Position Summary:

Resident Mentor is responsible for providing hands-on, compassionate support to youth ages 9–17 in a trauma-informed residential treatment setting. This role ensures the emotional, behavioral, and physical well-being of youth while implementing daily routines and therapeutic interventions that promote stability, growth, and independence.

#### Key Responsibilities:

- Supervise and engage youth in structured daily activities, routines, and recreational programs
- Model appropriate behavior and communication
- Implement behavior support plans and de-escalation techniques
- Assist with basic living needs and encourage independent life skills
- Maintain accurate documentation of behaviors, incidents, and progress
- Work collaboratively with clinical and educational staff

#### Qualifications:

- High school diploma or GED (Associate's or higher preferred)
- Experience working with children or adolescents in behavioral health, education, or residential care
- Strong communication, problem-solving, and de-escalation skills
- Ability to remain calm and supportive in crisis situations
- Must pass background check and complete trauma-informed care training

Resident Mentor support youth through structure, compassion, and stability—helping them heal, grow, and thrive in a safe, supportive environment.