



Fayetteville Cross Creek Mall

Seasonal Retail Sales Associate

- \$15.00-\$18.50 an hour
- Part-time/Seasonal

Job Description-Are you ready to bring your amazing self to work?

At Macy's, Inc., we're on a mission to create a brighter future with bold representation for all. This is our Mission Every One. We know that each person here is unique. We respect and invest in each individual to create growth, pride and satisfaction. If we are able to bring our whole selves to work, it translates into a more abundant and wider array of ideas and energy for all to benefit from. Our success will be built on amazing colleagues, working together.

Job Summary:

Are you ready to make this holiday season magical for our shoppers? As a Seasonal Retail Sales Associate, also known as a Generalist colleague, the Macy's customer is your highest priority and greeting and engaging with every customer is a key part of your responsibilities. You will pay close attention to customer preferences and quickly learn about our merchandise and services so you can offer outstanding experiences for every customer who walks through our doors. Ensuring our fitting rooms and products are presented to company standards is critical to our customer experience. Most importantly, you will be part of a fun, inclusive team that works to achieve holiday sales targets.

We're looking for flexible team players who thrive in our fast-paced environment, can juggle multiple tasks, and can work various shifts including nights, weekends and holidays.

What we can offer you

- An inclusive, challenging, and refreshingly fun work environment
- Generous employee discount at Macy's and Bloomingdale's, on top of other offers and discounts
- Access Your Wages Anytime - Easily access wages you've earned, without waiting for payday!
- Employee Assistance Program (mental health and financial literacy resources)
- Potential for year-round employment opportunities

What you will do

- Greet and connect with all customers in a friendly and genuine manner
- Understand store products and services to help customers find what they need and suggest additional items
- Be proficient in Macy's point of sale systems and company devices to promote our loyalty program and wrap up sales in a warm celebratory fashion

- Respond to customer requests for additional merchandise or other assistance, including sharing how to use an electronic device to shop and compare
- Maintain department recovery standards, including selling floor and fitting rooms
- Process markdowns in a timely and accurate manner

Who you are

- Focused on upholding Macy's dedication to fulfilling ideals of diversity, inclusion and respect that our company aspires to achieve, every day in every store and office, with every customer and associate.
- Flexible availability, including days, evenings, weekends and holidays with regular, dependable attendance and punctuality.
- Enjoy meeting people, learning about them, and sharing information.
- Resourceful and eager to start a new venture and can adapt to changing priorities; you can work on your own but are great with team dynamics.
- You can handle electronic devices with no problem.
- Must be able to (1) understand and communicate effectively with customers, co-workers, and supervisors, and (2) read and understand employment policies and safety rules/procedures in English.
- No Education or Experience Required.

Essential Physical Requirements

- Prolonged periods of standing/walking around the store or department.
- Frequent use of computers, handheld electronic equipment and cash registers.
- Reach with hands and arms, use hands to press, handle, and feel.
- Occasionally required to lift and/or move up to 25 lbs., climb ladders, stoop, kneel, crouch, and crawl.
- Requires close vision, color vision, and ability to adjust focus.

About Macy's

Now is an exciting time for a Macy's career as we continue to focus on creating exciting and memorable experiences for every Macy's customer, whether their journey starts online or in the store. Our opportunities in Sales, Merchandise, Operations, Customer Service, Warehouse, Marketing and other areas let you express your creativity and commitment to excellence, grow your career and make a difference to your Macy's colleagues and customers.

Bring your creativity, energy and ideas to the Macy's team – Apply Today!

To Apply:

[Seasonal Retail Sales Associate, Cross Creek Mall - Macy's Careers](#)