



Field Technician – Fayetteville NC

Location: 245 Tillinghast Street, Fayetteville NC 28312

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Field Technician Job Responsibilities:

Participates in the process of restoration and remodel projects by performing pack-in/outs, contents management and emergency services.

Field Technician Job Duties:

- Performs pack-outs and pack-ins of customer contents on-site, to include packing and moving contents.
- Performs on-site cleaning of jobsites, pre- and post-construction.
- Processes contents, to include cleaning and storage.
- Performs water mitigation services.
- Performs microbial remediation services.
- Performs structural board-up and tarp emergency services.
- Completes required paperwork, to include emergency mitigation specification sheets, daily project summaries, moisture tracking logs, diagrams, work authorizations and content inventories.
- Maintains content cleaning and storage areas, vehicle storage, consumables and equipment storage to the highest-level of professional standards. Maintains a safe working environment.
- Participates in demolition as assigned.
- Delivers materials, to include cabinets and countertops, to jobsites.
- Uses specialized equipment knowledge (dehu, fan, air scrubber, ozone machine, etc.)
- Obtains certifications of WRT/FSD, etc.
- Maintains a professional neat appearance, wearing the company uniform.
- Maintains valid driving license and clean driving history.
- Clocks in and out in AboutTime for each project.
- Inventories supplies needed and provides update list to EMS Director for ordering as needed.
- Reports any injuries and observed unsafe working environment and abuse of company resources equipment.
- Participates in conflict / issue resolution between employees and assists with customer satisfaction.
- Participates in daily production meetings.
- Participates in on-call rotation for emergency services.
- Performs other duties as assigned by Management.

Field Technician Skills and Qualifications:

Decision Making, Teamwork, Documentation Skills, Quality Focus

All applicants must pass a background check, drug screen, and have a clean driving record to be considered for employment.

Highland offers the following benefits to full-time employees after 90 days

- Health Insurance
- Vision and Dental Insurance
- Short term disability
- Retirement Account - Simple IRA
- Paid time off and paid holidays
- Company apparel

Job Type: Full-Time

Pay: Based on experience/Negotiable