



Fayetteville

Sales Associate

- Part-time or Full-time
- \$14.00 - \$16.00 an hour

General Summary:

The Sales Associate position could be full time or part time. **This is a permanent position. No seasonal applications please.**

Your primary responsibility will be to positively represent Lori's Ace Home & Hardware through proactively helping customers with their shopping needs and solving problems. You will receive training to become a knowledgeable advisor for our customers. You will also assist in the receiving, stocking and pricing of all merchandise, and help maintain a clean and orderly merchandise presentation and overall store cleanliness.

Essential Duties & Responsibilities:

Customer Service:

- Provide a positive representation of Lori's Ace.
- Assist customers throughout the store with personal, customized service based on the premise of wowing every customer, every time.
- Proactively assist customers in solving problems.
- Possess a friendly outgoing demeanor; work well with customers as well as associates.
- Possess strong product knowledge and knowledge of store layout and location of products.

Store Operations:

- Assist in creating a positive, professional and safe work environment.
- Assist with receiving, checking in and stocking of merchandise throughout the store.
- Assist with maintaining back stock levels.
- Assist with daily maintenance, orderliness and cleanliness of the sales floor, stock room and outdoor merchandise area.
- Assist with providing a clean and orderly sales floor, including end caps and merchandise.
- Assist with merchandise resets through the store.
- Participate in store meetings.
- Be professional in appearance and actions.
- Perform all other duties as assigned.

Education/Training:

Minimum high school diploma or GED equivalent

Qualifications & Experience:

- Superior customer service skills.
- Ability to influence others.

- Excellent communication skills.
- Friendly personality.
- Attention to detail.
- Ability to learn store products and services.
- Previous retail experience preferred but not required.

Physical Demands:

- Working at Lori's Ace is a physical position. Candidate must be able to stand for long periods of time, walk at a quick pace, lift up to 30 lbs. and climb step ladders.

For Full Information and Apply:

<https://careers.acehardware.com/posting/sales-associate/9ae31ced/>