



Fayetteville(Lake Valley Drive)

CREW

- Part-time

Full Job Description

Free movies, free popcorn, flex schedules...and more! Deliver superior service while connecting with our guests and supporting efforts to achieve AMC's financial goals.

Benefit Summary:

Do you love all things movies? If so, you may be a perfect fit for our team. Build strong communication, leadership, and time management skills at AMC, and take advantage of our opportunities for career advancement. AMC team members enjoy free popcorn daily, half off eats and drinks, flexible schedules, ability to work with friends, and most importantly for us movie people...FREE movies at any of our theatres nationwide!

AMC's company culture is focused on innovation and diversity to ensure that we provide the latest and greatest experience for our guests and associates. We lead by example in doing what is right and take responsibility for our own results and our company's success.

Essential Functions:

All associates may be considered for cross-training; some may be assigned duties in one or more areas at management discretion. General responsibilities for all positions include, but are not limited to:

- Exhibit excellent guest service skills.
- Present a calm demeanor that deters others from engaging in disruptive conduct, while encouraging a positive interaction with guests.
- Answer guest questions courteously and accurately or quickly direct them to the appropriate resource.
- Work effectively with supervisors and co-workers.
- Ability to effectively multitask as needed, including but not limited to greeting guests, tearing and scanning tickets, checking IDs, directing guests and answering guest questions.
- Demonstrate consistent and effective sales techniques by meeting expectations for loyalty card sales, suggestive selling, upselling, merchandising, and sampling.
- Complete transactions by greeting each guest, identifying the guest's request, operating point-of-sale terminals, making change accurately, completing loyalty transactions, and thanking guests.
- Ensure the security of all cash, receipts and tickets.
- Enforce the movie ratings system courteously and effectively. Uphold "zero tolerance" policy in regard to ID checking.

- Distribute, ensure proper working order of, and understand how to operate Assisted Moviegoing Equipment.
- Clean and maintain the exterior and interior areas of the theatre including auditoriums, restrooms, lobbies, concession areas, and box office areas.
- Perform nightly custodial duties as necessary, including but not limited to vacuuming, mopping, seat-cleaning, sanitizing restroom fixtures, etc.
- Control access to the theatre.
- Frequently monitor auditoriums for picture and sound quality, temperature, lighting levels, audience behavior, and film piracy.
- Perform daily stocking and maintenance duties.
- Ability to work and meet deadlines with minimal supervision.
- Follow all procedures to ensure a safe work environment, as well as the safety of our guests.
- Follow instructions on safe use of all chemicals/cleaning materials.
- Uphold AMC's *Business Practice Standards* and ensure compliance with company programs.
- Maintain regular personal attendance for all scheduled shifts.
- Assist with other Crew functions and perform other duties as directed.

UNIFORM:

- Provided by Theatre: Black t-shirt, nametag.
- Provided by Associate: Black pants, black shoes, socks, black belt.

To Apply:

https://sjobs.brassring.com/TGnewUI/Search/Home/Home?partnerid=25572&siteid=5197&utm_medium=webcareerslp&utm_source=amcwebsite&utm_campaign=careers&utm_content=hr&utm_term=na&utm_launch=2022-11-10&utm_uid=intheatrecareers-jobDetails=1475907_5197