



WORK-BASED LEARNING HIGHLIGHTS

Issue Number 37 • Fall 2020

*Designed to provide
information about the
Work-Based Learning Program
at
Fayetteville Technical
Community College*

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As I recognize the change of my surroundings being brought upon us by the Fall season, I reflect on the past six months of what has derived from the COVID-19 pandemic. March brought forth the beauty of Spring and at the same time the “pandemic” of 2020. I consider myself an optimist in the ordinary so-called “normal” way that my daily life presents challenges. Looking for the positive in this situation presented was different. Everywhere I saw change and heard nothing but negativity. My home, the place I consider my refuge, also became my office. My communication came by email, Zoom, conference calls—anything but “face to face.” Technology savvy, I’m not. People person, one on one, I am. The way to get the job done was challenging, yet a time of learning. By mid-May, I was back in my office on campus, correlating the new with the old ways of doing business. This time brought me a new perspective. Change is good. I have discovered that “my way” and the “new way” can be productive. Challenging but attainable.

The Work-Based Learning office has serviced 197 students since the beginning of the pandemic, with them completing over 32,000 contact hours and a step closer to their career goal. We have conformed to the new “normal” and ready for what may come in the future. We look forward to assisting students and employers—“face to face or “virtually.” Remember—Challenges produces change, and “Change is Good!”

WORK- BASED LEARNING ADAPTATION TO COVID-19 & CONTINUED SUCCESS

*Jeanette Nunnery, Director
Career Development Center
& Work-Based Learning*

Nevertheless...there were several interns who thrived during the pandemic and their hardwork and commitment to their jobs, aided in gainful employment!

STUDENTS WHO ACCEPTED PERMANENT POSITIONS WITHIN THEIR INTERNSHIP

Eric Allain...Elite Catering
Christina Baldwin...Devan & Null Attorney at Law, LLC
Konner Barefoot... Village Family Dental
Darlene Bates... Hope Mills Family Medical Care
Bryson Butler... Chapel Hill Fire Department
Cynthia Carroll... Cape Fear Valley Health Systems
Joshua Carter... W. C. Starling Construction
Debbie Cashwell... Cape Fear Valley Health Systems
Francheskia Fenderson... Hunter-Odom Funeral Services
Linda Harris... Ace Management Accounting Group, LLP
Ross Malloy... Hogan, Edwards, & Blue Law Firm, LLP
Lillian Massey... Operation Inasmuch
Janice Mendoza... Ferncreek Cardiology
Michel Ortiz... Green Biz Nursery
Lisa Preku... Deborah Bland-Koenig Law Office
Andrea Solano... Village Family Dental

IN THE SPOTLIGHT

Kimberly Carter

CURRICULUM:	EMPLOYER:	JOB TITLE:
Surgical First Assist	Johnston Health	Certified Surgical Technician

Describe a typical workday: I typically scrub thoracic and vascular cases in the operating room. I will set up for each case, help position the patient, assist during the procedure, and then put dressings on the patient's incisions. While in the SFA program I am also learning how to ligate, tying knots, suturing and more in-depth parts of the procedure. We can average from 2-6 cases a day depending on the type of cases.

What is your favorite part of your job? When I first started working in the operating room, I found my passion. I wanted to help people, and surgery was what I enjoyed the most. I love scrubbing OR cases because it allows me to help patients, and I can also learn something new every day. I work with a great team at the hospital and everyone does their part to make the surgical case as efficient and safe as possible for the patients.

What is the most difficult part of your job? The most difficult part of the job is to remember every single item, medication, or surgeon's preference for every case. I do well with cases I do all the time, but for some cases I do not scrub often we have cards with the surgeon's preference to help us have everything available for them.

Why did you choose to take the work-based learning (WBL)? The facility that I have been employed through has allowed the use of SFA's in the OR. I have been wanting to pursue this certification for a long time which will allow me to assist more in the operative procedure.

What would you say to a new student about the WBL? The SFA WBL program is a great opportunity for Certified Surgical Technicians to further their education and be a more integrated part in the surgical procedure. The instructors have been incredibly involved in the success in the student's abilities and class work for the program.

Where do you see yourself in the next 5 years? In five years, I see my self being a Certified Surgical First Assist and working in the operating room. I want to be able to help the efficiency of the operating room and help many patients who come for their surgery. I would consider furthering my education because there are always opportunities to learn.



Debbie Cashwell

CURRICULUM:	EMPLOYER:	JOB TITLE:
Medical Office Administration	Cape Fear Valley Sleep Center	Patient Rep

DESCRIBE A TYPICAL WORK DAY: Open up the office. Check in and out patients. Process sleep studies. Make, cancel and reschedule appointments. Take payments. Close up the office.

WHAT IS YOUR FAVORITE PART OF YOUR JOB? Honestly most of the time the paperwork. I love that aspect of the job. Along with the conversations you have with some of the patients. You really get to know people.

WHAT IS THE MOST DIFFICULT PART OF YOUR JOB? Sometimes you have unruly patients, but it's part of the job and you just have to push through.

WHY DID YOU CHOOSE TO TAKE Work-Based Learning (WBL)? It was a class offered in my curriculum and I thought it would really help me. Also, I was hired in where I did my internship!

WHAT WOULD YOU SAY TO A NEW STUDENT ABOUT THE WBL PROGRAM? Stick with it and know that you will never learn everything even if you get hired in you will learn something new everyday.

WHERE DO YOU SEE YOURSELF IN FIVE YEARS? Hopefully still with Cape Fear Valley, and I would like to stick with the Sleep Center. I have made some great friends there and really enjoy it!



Ross Malloy

CURRICULUM:	EMPLOYER:	JOB TITLE:
Paralegal Technology	Hogan Edwards & Blue, LLP	Paralegal

DESCRIBE A TYPICAL WORKDAY: My workday typically works in phases. On the typical day, I...1) Review our personal injury case files; 2) Contact our current personal-injury clients for updates on their respective treatment status and/or insurance adjusters to discuss our clients' claims; 3) Head over to the Cumberland County Courthouse and check our boxes in the District Civil Division (Floor 1), Juvenile Division; 4) Open case files for new personal-injury, criminal, and DSS cases; Additionally, I set aside time between these phases for the projects regularly assigned to me by the firm's attorneys (e.g. investigating the current standing of a law, creating a trial notebook, drafting a motion for a civil action, etc.).

WHAT IS YOUR FAVORITE PART OF YOUR JOB? Conducting legal research. There is simply something exciting about taking our current laws and applying them to real-life situations creatively.

WHAT IS THE MOST DIFFICULT PART OF YOUR JOB? Balancing the many duties, I have while also being careful to mollify our clients.

WHY DID YOU CHOOSE TO TAKE Work-Based Learning (WBL)? I was required to complete WBL to complete my program. But I was anxious to take WBL due to glowing reviews by other folks I knew graduating from FTCC.

WHAT WOULD YOU SAY TO A NEW STUDENT ABOUT THE WBL PROGRAM? I would tell a new student that the program and its instructors—along with your curriculum advisor—will likely be the parties most responsible for helping you find long-term employment.

WHERE DO YOU SEE YOURSELF IN FIVE YEARS? In five years, I see myself in law school using what I have learned on the job—which I acquired via WBL—and from FTCC's Paralegal Technology program.



SPRING 2020 STUDENTS AND EMPLOYERS

FIRST	LAST	CURRICULUM	NAME OF COMPANY/FACILITY
Monet	Adams	Culinary Arts	The Sunset Palette
Jasmine	Agosto	Medical Office Administration	Cape Fear Valley
Eric	Allain	Culinary Arts	Elite Catering
Johnathan	Arthur	Fire Protection Technology	Atlantic Beach Fire Department
Christina	Baldwin	Paralegal Technology	Devan & Null PLLC Attorneys
Konner	Barefoot	Healthcare Management Technology	Village Family Dental
Taylor	Barnes	Funeral Service Education	Miller Funeral Service
Darlene	Bates	Healthcare Management Technology	Hope Mills Family Medical Care
Destria	Bell	Medical Office Administration	Village Family Dental
Jessica	Bowers	Criminal Justice Technology	Hoke County Gov't/Sheriff Office
Ronald	Boyd	Funeral Service Education	Benson Funeral Home & Cremation
Kellie	Bradford	Business Administration Human Resources	American Red Cross
Basil	Bratton	Funeral Service Education	Grier Funeral Service
Diamond	Briscoe	Hospitality Management	Holiday Inn Express
Yonnae	Bristol	Medical Office Administration	Cape Fear Valley Health Systems
Judy	Brooks	Healthcare Management Technology	Cape Fear Valley Hospice
Chauetta	Brown	Hospitality Management Technology	Kimberly Hampton Primary School
Justin	Burden	Funeral Service Education	Garrett-Sykes Funeral Service
Jerald	Butler	HVAC	Wellington Advisors
Candace	Butler	Surgical First Assistant	Scotland Healthcare System
Bryson	Butner	Fire Protection Technology	Chapel Hill Fire Department
Cynthia	Carroll	Medical Office Administration	Cape Fear Valley Diagnostic
Joshua	Carter	Building Construction Technology	WC Starling Construction
Debbie	Cashwell	Medical Office Administration	Cape Fear Valley Sleep Center
Kasey	Castevens	Funeral Service Education	Hayworth- Miller Funeral Services
Anna	Castillo	Paralegal Technology	Cumberland County DSS
Daniel	Chandler	Fire Protection Technology	Sanford Fire Department
Eddy	Conner	Funeral Service Education	Catawba Funeral Home
Keyara	Cosek	Medical Office Administration	Better Beginnings Healthcare
Emmy	Davis	Medical Office Administration	Favero Orthodontics
Chantel	Davis	Surgical First Assistant	Cape Fear Valley Health Systems
Peter	Dunker	Funeral Service Education	Simpson Funeral Home
Phillip	Edwards	Fire Protection Technology	City of Durham Fire Department
Francheskia	Fenderson	Funeral Service Education	Hunter-Odom Funeral Services
Ciera	Frye	Healthcare Management Technology	First Health Moore Regional
Moniqua	Fuller	Medical Office Administration	Cape Fear Valley Health Systems
Randy	Gladson	Fire Protection Technology	City of New Bern Fire Rescue

SPRING 2020 STUDENTS AND EMPLOYERS

FIRST	LAST	CURRICULUM	NAME OF COMPANY/FACILITY
Josiah	Glover	HVAC	Cumberland County Schools
Samantha	Gonzalez	Healthcare Management Technology	Village Family Dental
Alexas	Gorbey	Funeral Service Education	Forest Lawn West Funeral Home
Donnell	Greene	Hospitality Management	NC State Veterans Home
Christopher	Greene	Automotive Systems Technology	Meineke Car Care Center
Audrey	Harding	Criminal Justice Technology	Fayetteville State University
Danzenia	Hardy	Funeral Service Education	Cunningham & Sons Mortuary
Linda	Harris	Accounting	ACE Family Management
Bryan	Haynes	Funeral Service Education	Trice Funeral Home
Richard	Howard	Funeral Service Education	Townson's Rose Funeral Home
Karen	Johnson	Medical Office Administration	Carolina Vision Center
Norma	Johnson	Medical Office Administration	Community Mental Health/CFVHS
Elena	Johnson	Medical Office Administration	Cape Fear Valley Health Systems
Kieyana	Johnson	Medical Office Administration	Cumberland County DSS
Shelia	Johnson	Healthcare Management Technology	Village Family Dental
Candia	Johnson	Medical Office Administration	Better Beginnings Healthcare
Kory	Johnson	Funeral Service Education	Lea Funeral Home
Kimberly	Johnson	Funeral Service Education	Gregory Funeral Service, Inc.
Shawnelle	Jones	Hospitality Management	Ramada Plaza/Bordeaux Center
Ariel	Kaha	Culinary Arts	High Smith Rainey/Aramark
Otis	Kilpatrick	Automotive Systems Technology	Lafayette Ford
Lafayette	King	IT/Security Analysis	Cape Fear Valley
Jennifer	Lewis	Medical Office Administration	Cape Fear Valley Hoke Facility
Latesha	Lindsey	Hospitality Management	Dutch Fork Middle
Sherry	Lisbon	Medical Office Administration	Cape Fear Valley Health Systems
Dedria	Locklear	Medical Office Administration	Greater Vision Counseling Agency
Gwendolyn	Locklear	General Business Administration	FTCC
Juan	Lopez	Electrical Engineering	Nitta-Gelatin
Johnathan	Madrid	HVAC	Little and Young
Ross	Malloy	Paralegal Technology	Hogan, Edwards, & Blue Law Office
Stephanie	Martin	Medical Office Administration	Village Family Dental
Lillian	Massey	Culinary	Operation Inasmuch
Jonathan	Matthews	HVAC	Brock Refrigeration
Zachary	McGee	Funeral Service Education	Moody's Funeral Service
Janet	McLaurin	Medical Office Administration	Better Beginnings Healthcare
Jennifer	McNamara	Hospitality Management	Pinehurst Resort
Kiah	McRae	Medical Office Administration	Wal-Mart Neighborhood Market

SPRING 2020 STUDENTS AND EMPLOYERS

STUDENT NAME		CURRICULUM	NAME OF COMPANY/FACILITY
Janice	Mendoza	Medical Office Administration	Ferncreek Cardiology
Alexandra	Miller	Business Administration/Marketing	ARRAY Magazine
Autumn	Minor	Funeral Service Education	R.T. Foard Funeral Home, P.A.
Robert	Mitchell	HVAC	Bass Heating & Air
Carmen	Molin	Medical Office Administration	Village Family Dental
Dustin	Nixon	Culinary Arts	Circa 1800
Angel	Olivares	HVAC	Angel's Heat & Cool
Michel	Ortiz	Hospitality Management	Green Biz Nursery
Demi-an	Palmer	Medical Office Administration	Cape Fear Valley HPN
Stephanie	Pardee	Funeral Service Education	Robertson Funeral & Cremation
Johnathan	Paul	System Security Analysis	FTCC
Shequarian	Pleasant	Culinary Arts	The Fried Turkey Sandwich Shop
Lisa	Preku	Paralegal Technology	Deborah Bland Koenig Law Office
Mario	Ramirez	Healthcare Management Technology	Telecris Plasma Resources
Marivel	Ramos	Business Administration	Piedmont Natural Gas
Jennifer	Reed	Funeral Service Education	Eakes Funeral Home
Jerri	Reed	Surgical First Assistant	Scotland Healthcare System
Lauren	Ruff	Funeral Service Education	James Funeral Home
Arlene	Scates	Hospitality Management	H & R Block
Courtney	Smith	Medical Office Administration	Ferncreek Cardiology
Andrea	Solano	Business Administration	Village Family Dental
Maurice	Staton	HVAC	Harnett County Schools
Kendall	Taylor	Funeral Service Education	Howard-Carter Funeral Home
Andre	Thomas	HVAC	Ivey Mechanical
Citronella	Todd	Hospitality Management	FTCC
Regina	Turnage	Funeral Service Education	H.D. Pope Funeral Home
Gerrie	Tyson	Culinary Arts	NC State Atrium Food Court
Lawrence	Vail	Funeral Service Education	Bridges Funeral Homes
Terrisha	Vetch	Medical Office Administration	Medicine for Business and Injury
Ashley	Wagner	Hospitality Management	Walmart
Bryce	Wagoner	Culinary Arts	Circa 1800
Calvin	Wallace	Medical Office Administration	Cape Fear Valley Health Systems
Jeylun	Walley	Business Administration /Marketing	Jimmy Johns
Tyrone	Walston	Funeral Service Education	Charles Edwards Funeral Home
Thomas	Whisnant	Funeral Service Education	Cleveland Funeral Services
Natasha	White	Medical Office Administration	Ferncreek Cardiology
Lisa	Williams	Medical Office Administration	V.A. Outpatient Clinic
Dasharai	Williams	Accounting	ACE Family Management
Carson	Wright	Funeral Service Education	Pugh Funeral Home
Callie	Younger	Funeral Service Education	Moody Funeral Home

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FAYETTEVILLE TECHNICAL COMMUNITY COLLEGE

Spring 2021 Registration Schedule Fayetteville Campus • Spring Lake Campus • Ft. Bragg

WHAT	WHEN	WHERE (Location/Method)
Registration *Spring Registration Ends January 9 th at 12 noon *Classes begin - January 11 th *Classes end - March 8 th (8 weeks) *Classes end - May 12 th (16 weeks)	October 20 th - December 18 th And January 4 th - January 9 th	Online via WebAdvisor (unavailable Midnight – 3:00 a.m.) Or Advisor Assisted (8:00 am-5:00 pm or by appointment) Or Check-in at: Tony Rand Student Center, Fort Bragg Soldier Development Center, or Spring Lake Campus 8:00 am - 5:00 pm (January 9 th ends at 12 noon)
	December 21 st - January 1 st	WebAdvisor Registration Only
Army Tuition Assistance Registration	Portal opens: November 11 th Portal closes: January 10 th (subject to DOD approval)	GoArmyEd web portal

PAYMENT DUE DATES AND CASHIER SCHEDULE

Payments for registrations made **October 20th-January 5th** are due by **5 pm on Tuesday, January 5, 2021.**

Payments for registrations made **January 6th-January 9th** are due by **12 noon on Saturday, January 9, 2021.**

NOTES: If you do not pay according to these due dates, you are subject to having your courses dropped for non-payment.

- Awarded Financial Aid constitutes payment and will hold your classes.
- Enrollment in the Tuition Payment Plan constitutes payments and will hold your classes.
- Third Party Authorizations must be filed with the Cashier's Office by the due dates listed above.

To avoid being charged tuition and fees, it is your responsibility to confirm that your classes have been dropped prior to the first day of the semester/term by checking your WebAdvisor account. Active duty soldiers (Army Tuition Assistance Registration) will take place via WebAdvisor. Soldiers still need to use the GoArmyEd web portal to secure tuition assistance.